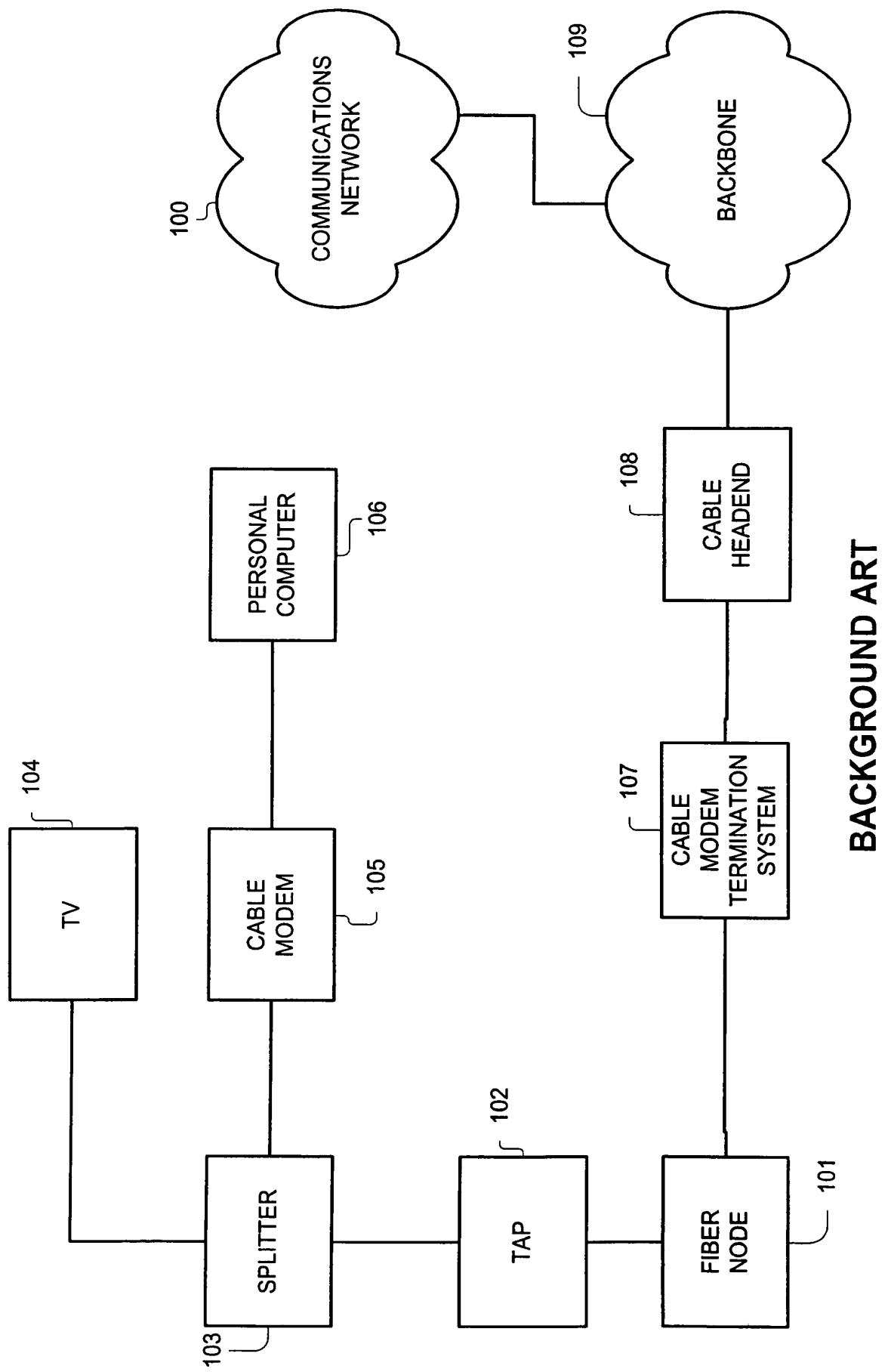
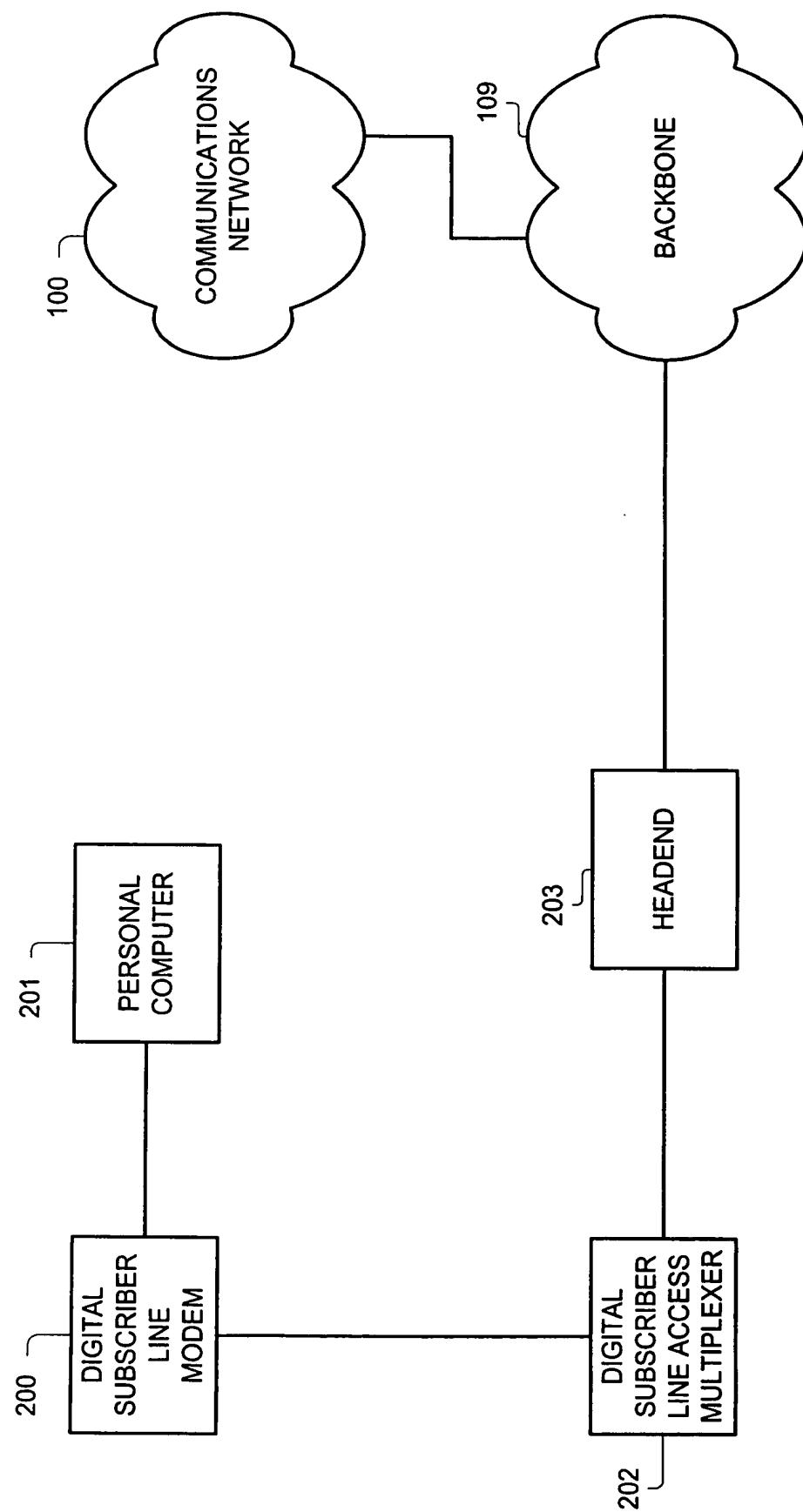


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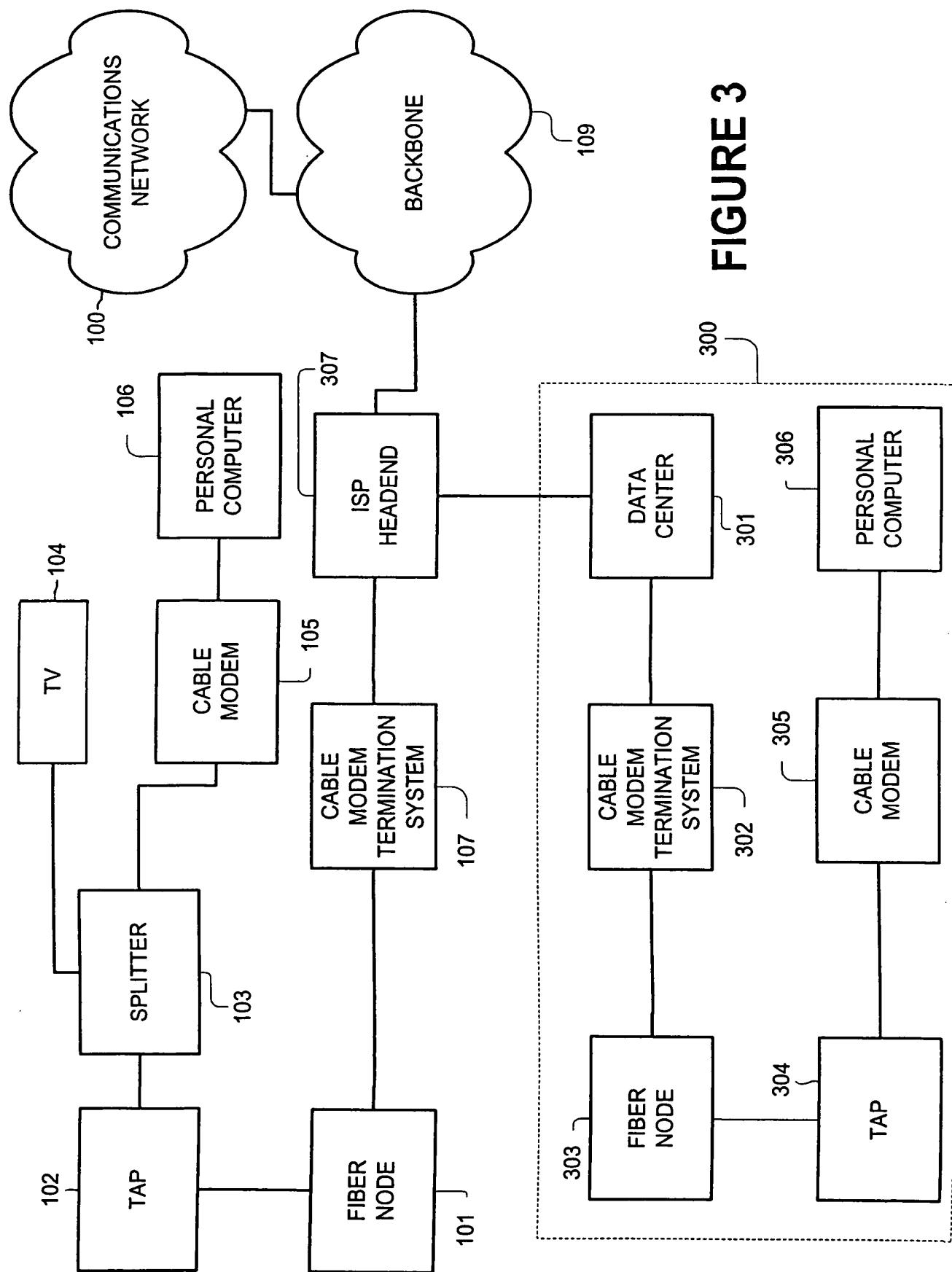


BACKGROUND ART
FIGURE 1



BACKGROUND ART

FIGURE 2



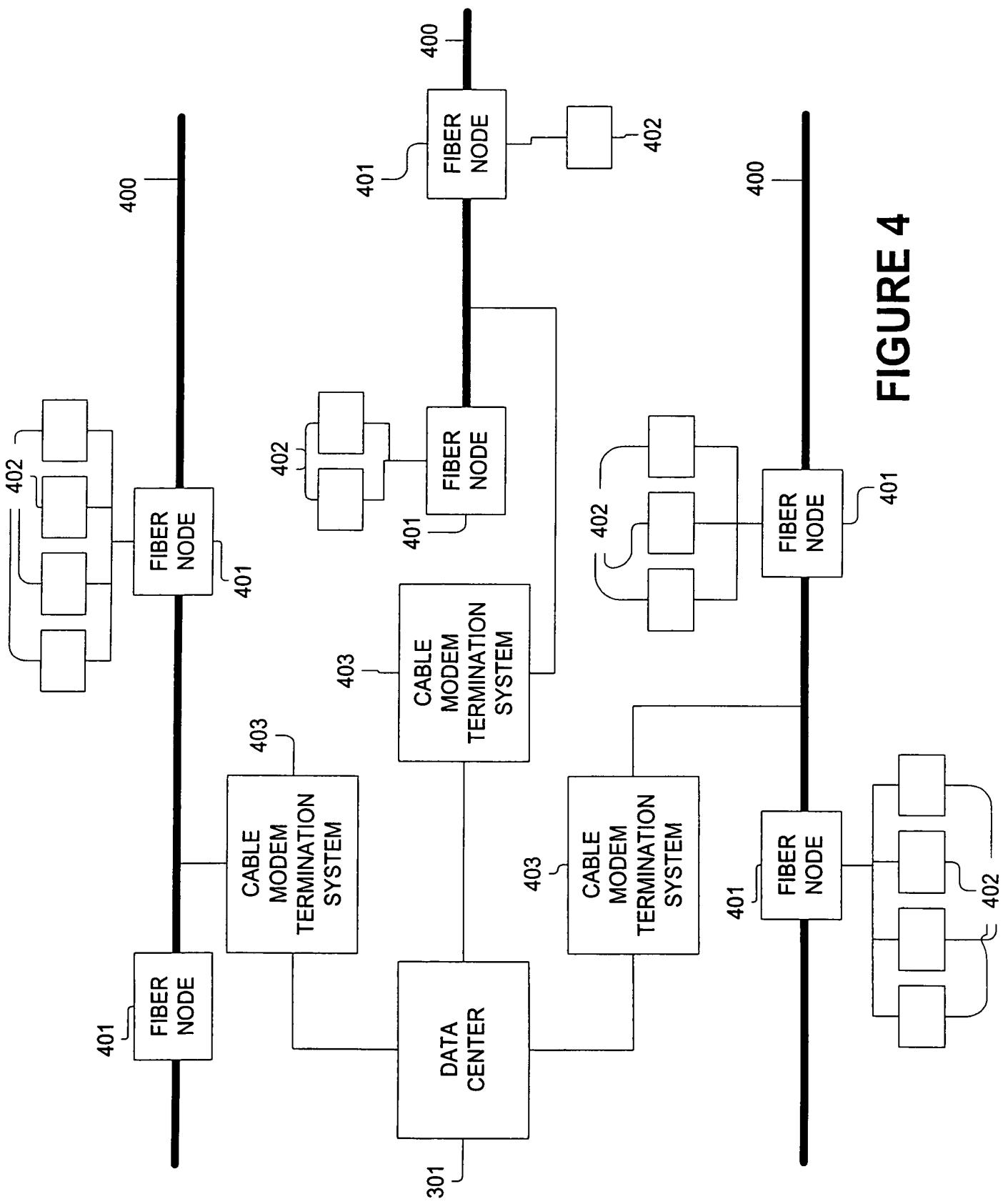
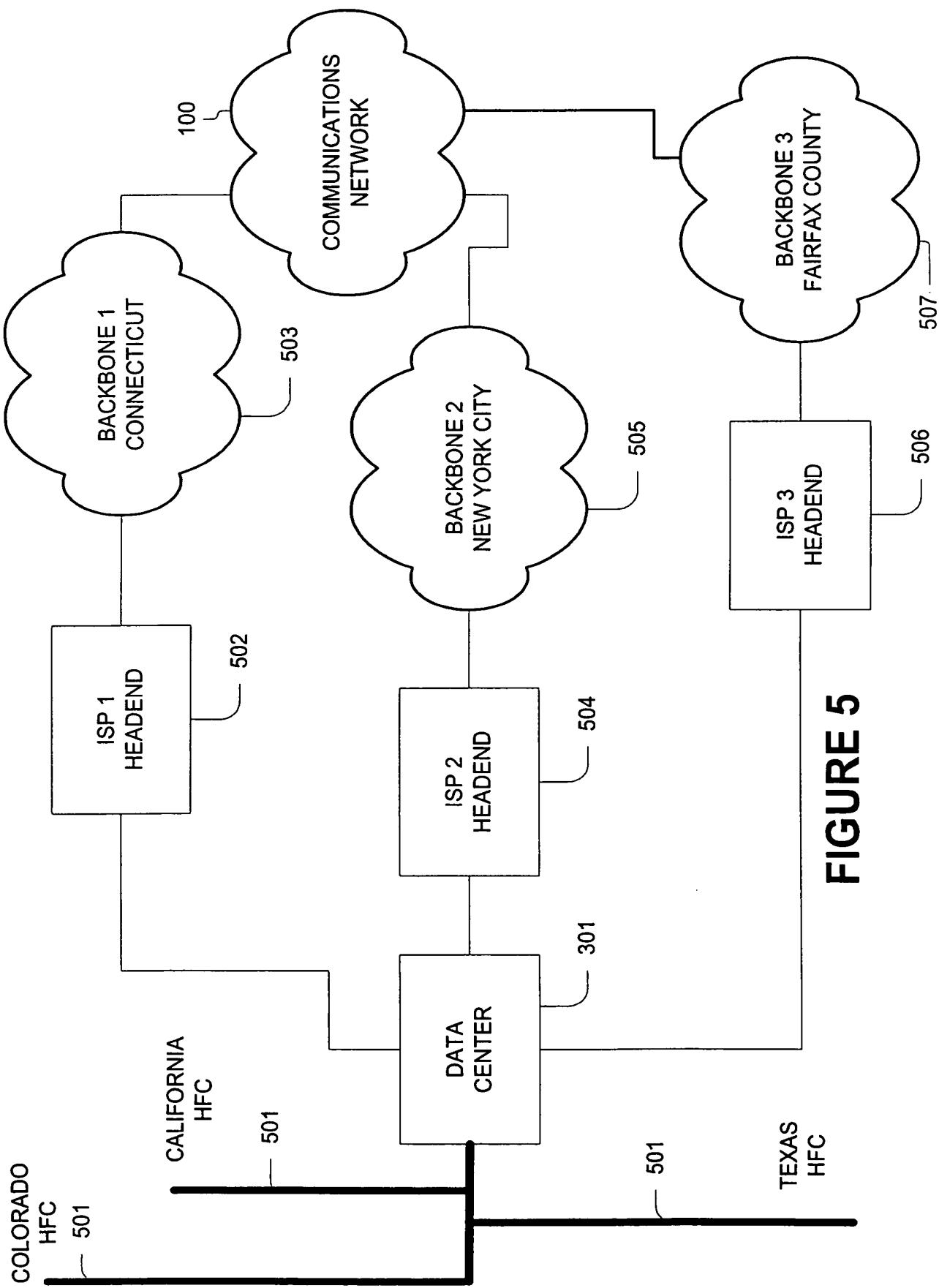


FIGURE 4



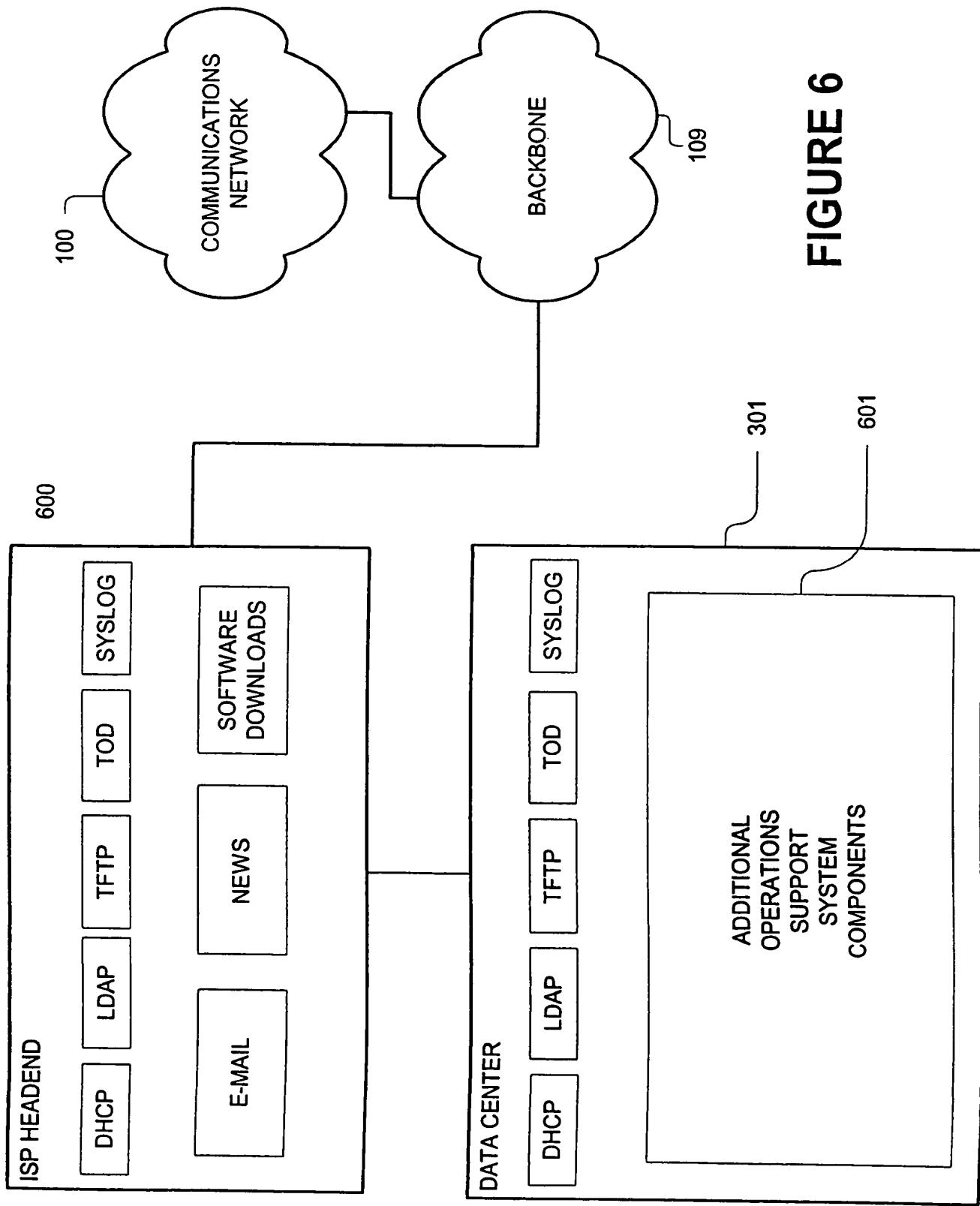
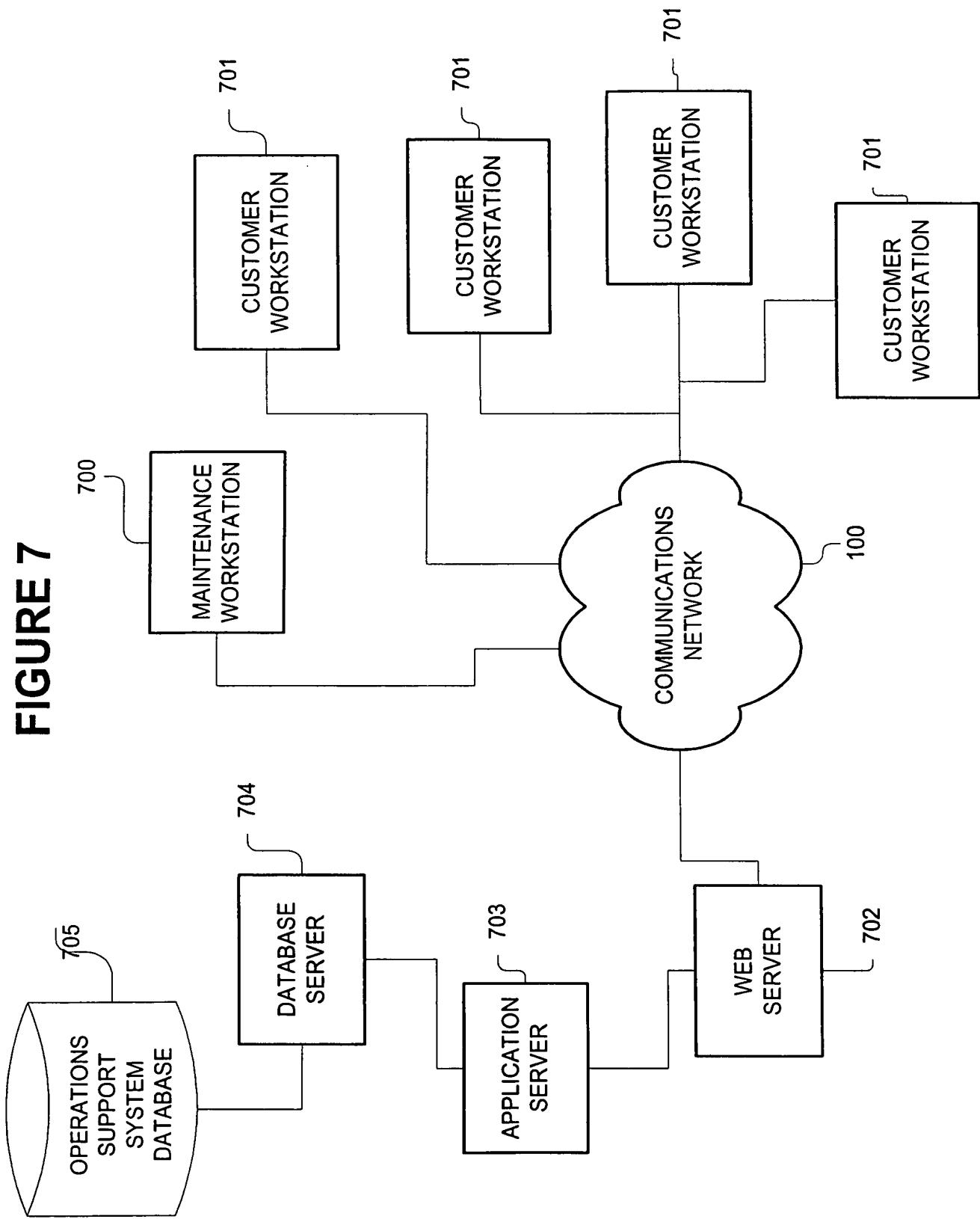


FIGURE 7



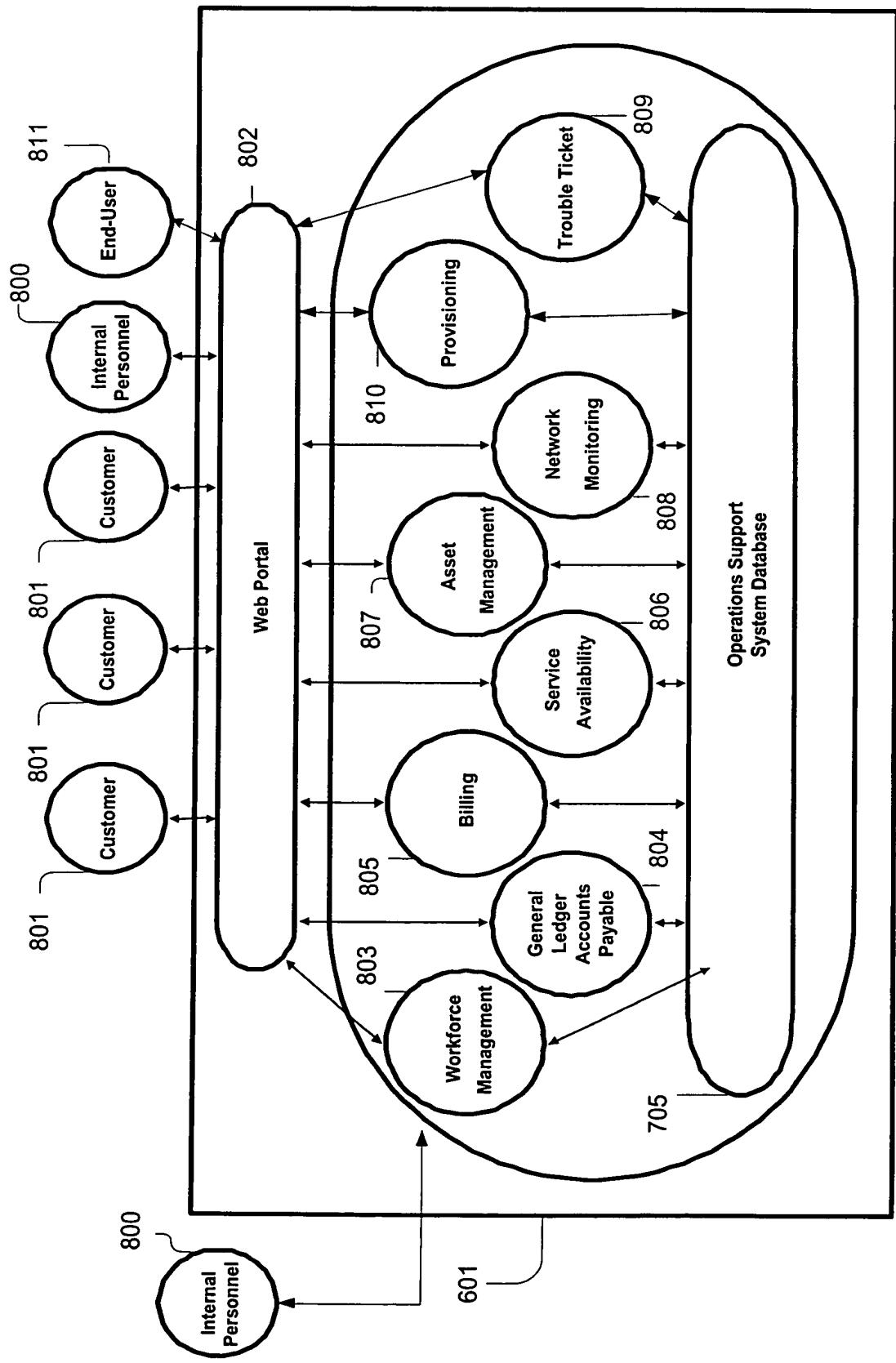


FIGURE 8

SERIAL NO: 09/784,074
 INV: Ronald K. Dobes, et al.
 DOCKET #: 200876US8
 SHEET 9 OF 15

OPERATIONS SUPPORT SYSTEM
DATABASE

| END USER ID | CUSTOMER ID | CUSTOMER PLAN | END USER BILLING INFORMATION |
|-------------|-------------|---------------|------------------------------|------------------------------|------------------------------|------------------------------|
| 1 | 1 | A | END USER BILLING INFORMATION |
| 2 | 2 | B | END USER BILLING INFORMATION |
| 3 | 1 | C | END USER BILLING INFORMATION |
| 4 | 3 | A | END USER BILLING INFORMATION |
| 5 | 2 | B | END USER BILLING INFORMATION |
| 6 | 1 | A | END USER BILLING INFORMATION |
| 7 | 2 | B | END USER BILLING INFORMATION |
| 8 | 2 | C | END USER BILLING INFORMATION |

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FIGURE 9

FIGURE 10

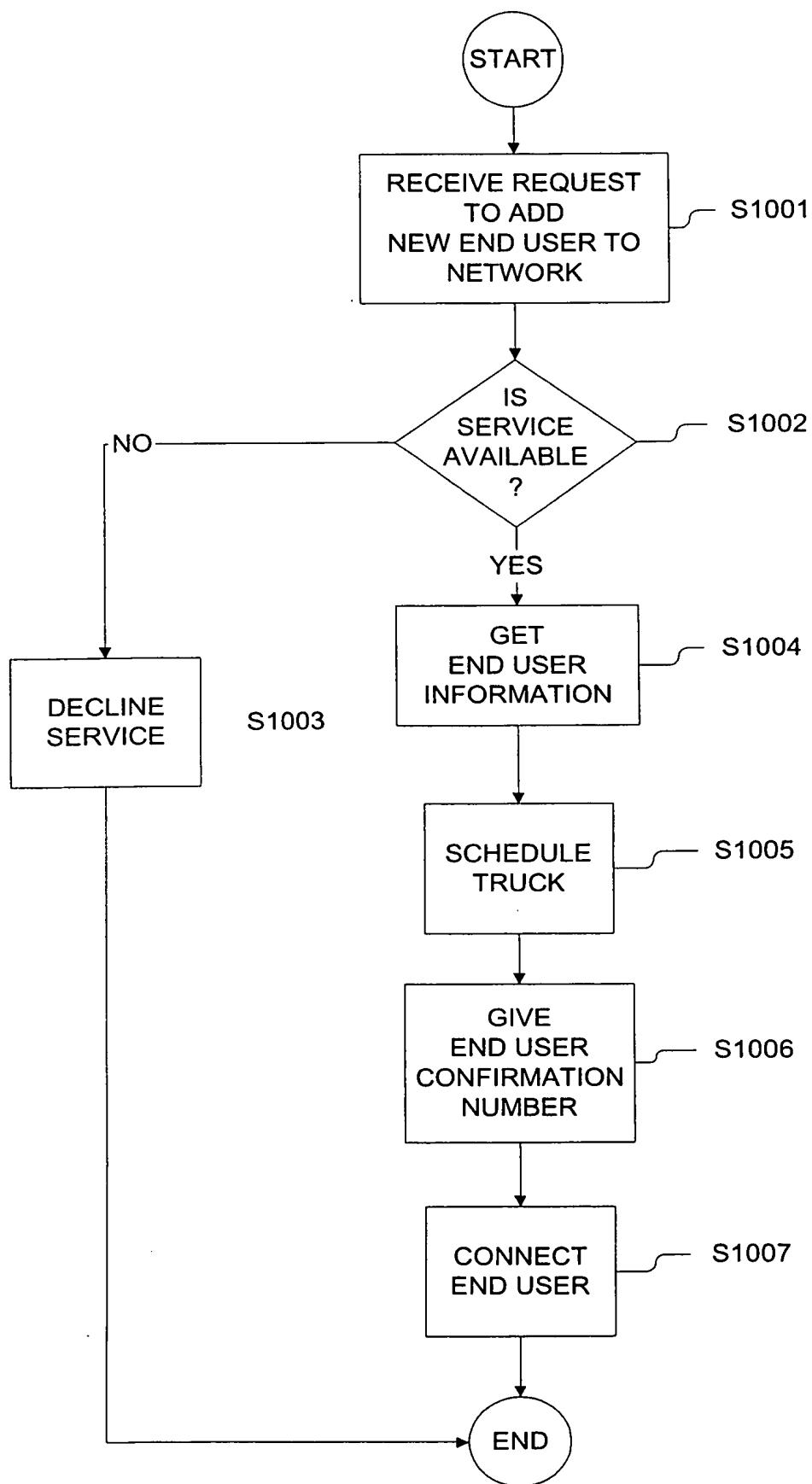


FIGURE 11

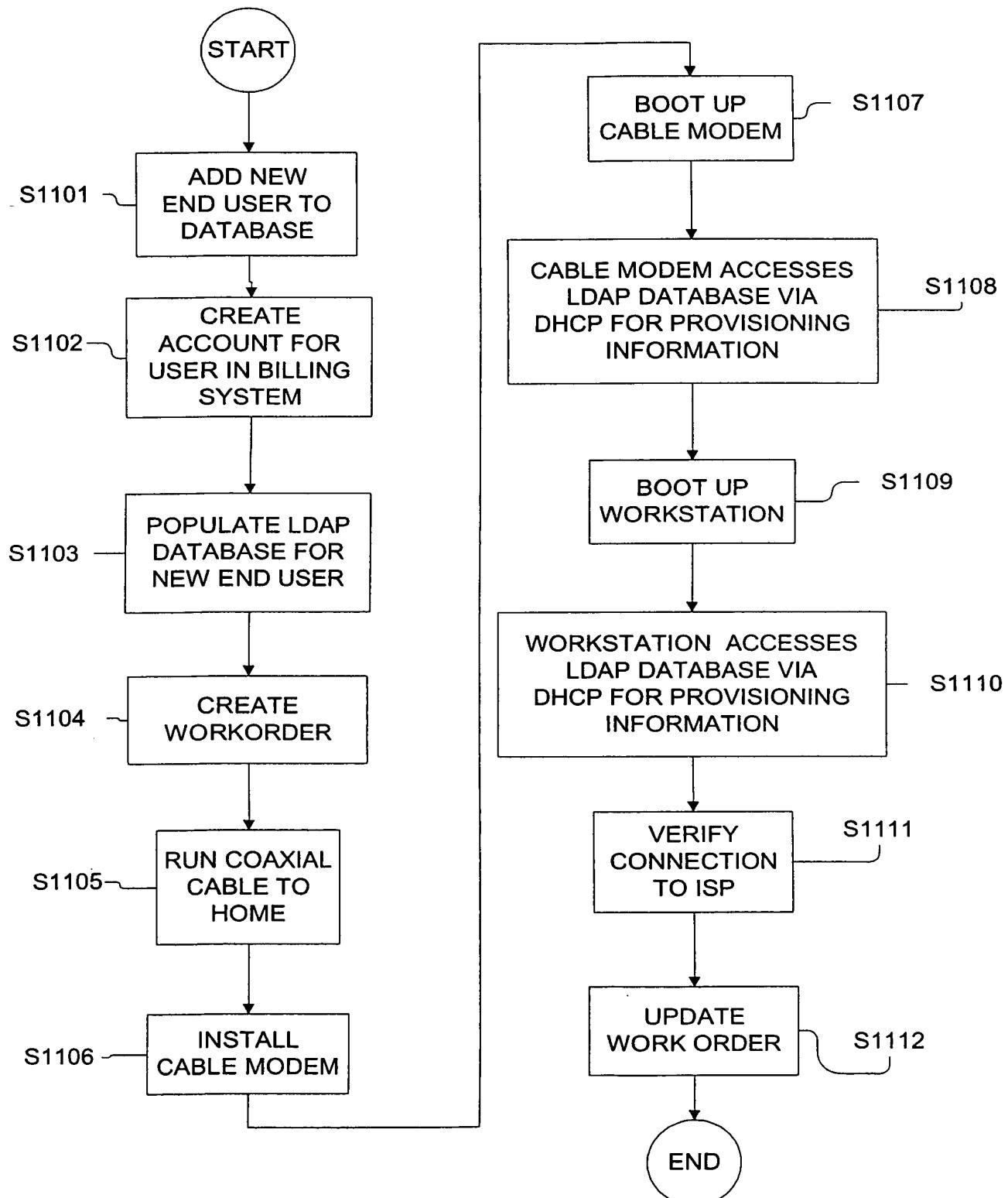


FIGURE 12

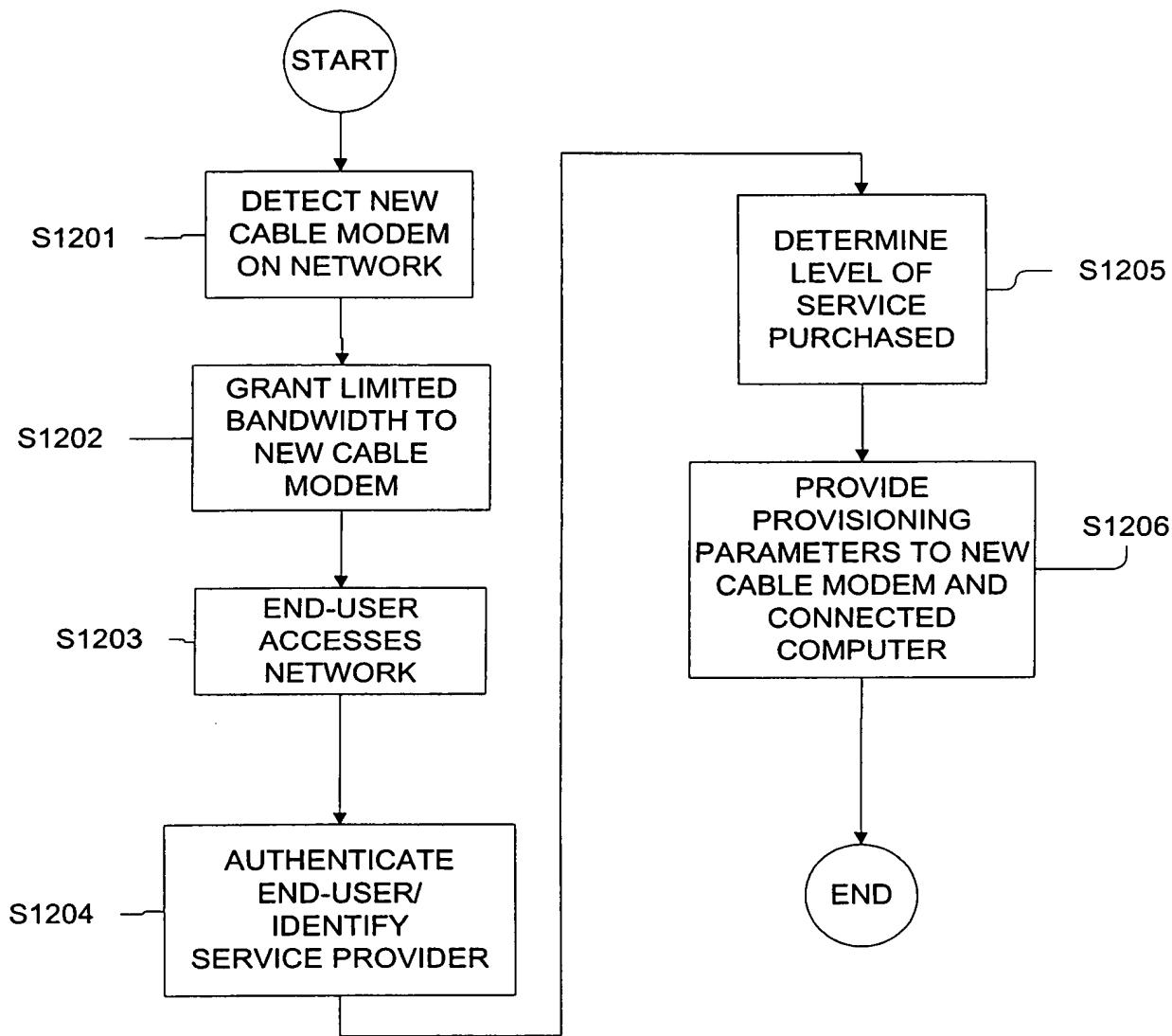


FIGURE 13

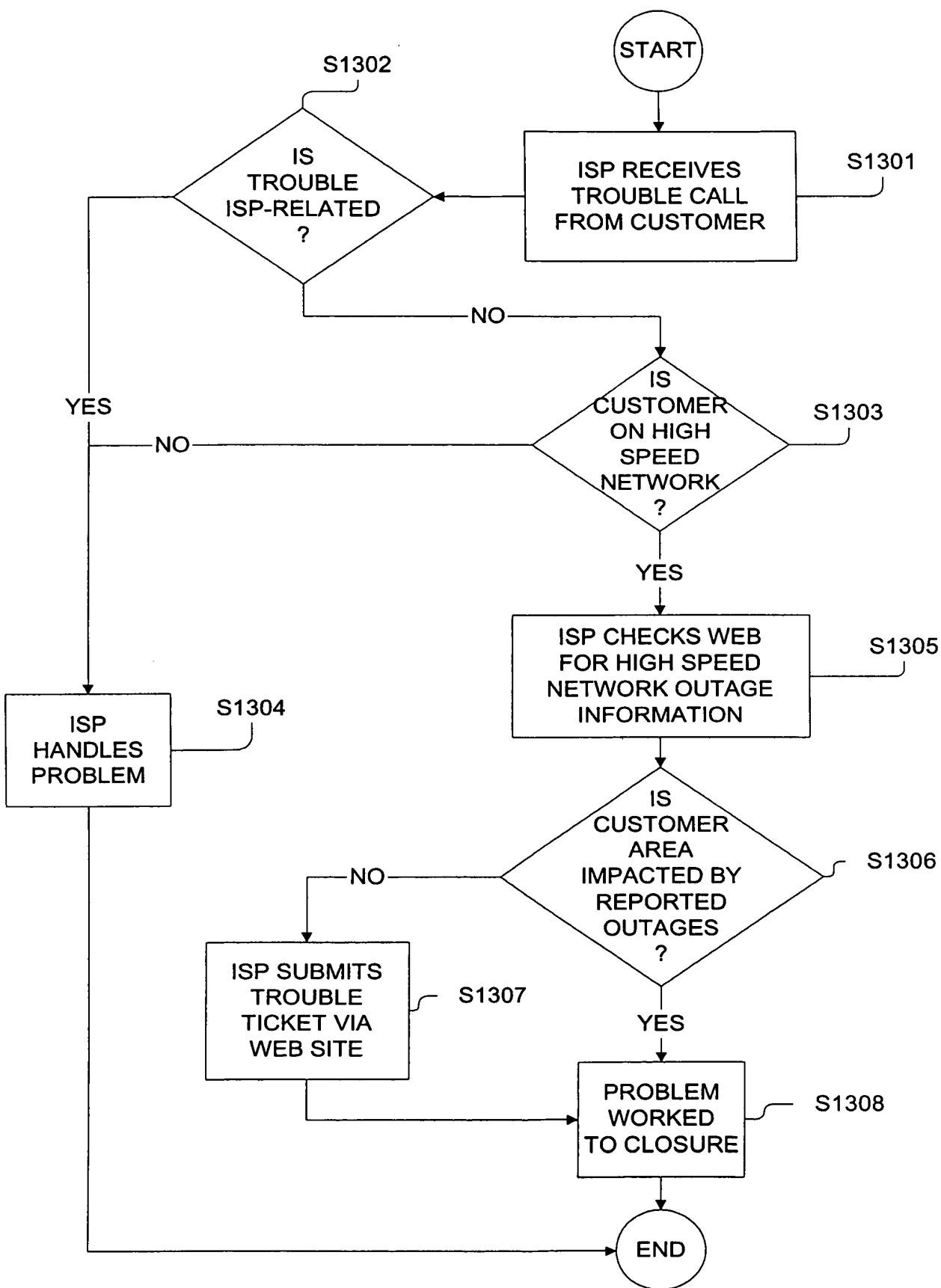


FIGURE 14

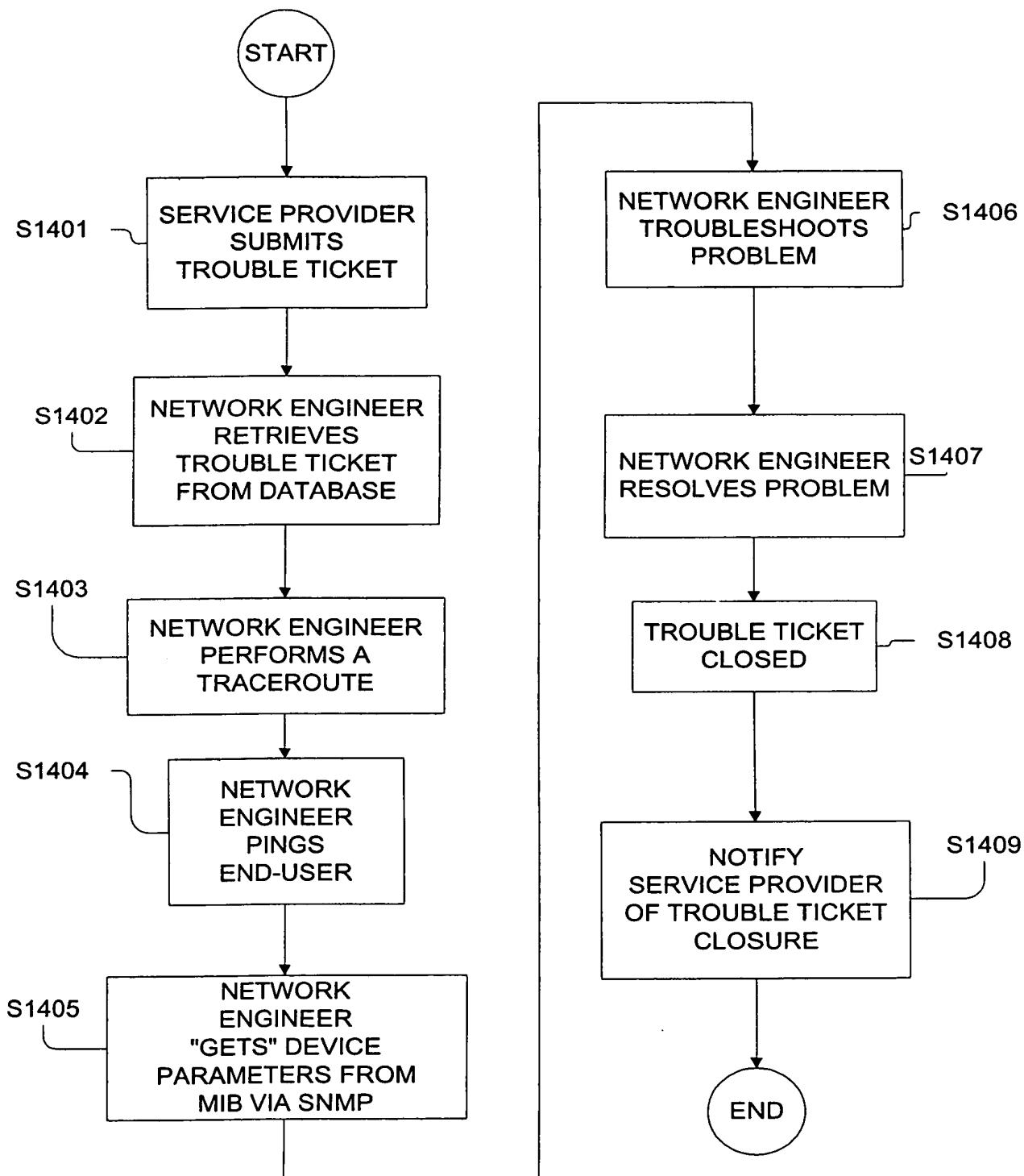


FIGURE 15

